

## **Public Service Announcement**

## Service Reduction at Whale Cove Income Assistance Office

Start Date: August 30, 2024 End Date: September 4, 2024 Whale Cove, Nunavut

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The Department of Family Services is informing residents of Whale Cove that the Income Assistance office is currently experiencing a reduction in service delivery due to staff shortages. As a result, the office will be closed for in-person services until further notice. This may affect families and children who rely on these services.

To reach an Income Assistance officer, please call Kivalliq Income Assistance Services at 1-800-953-8516, extension 1602. Assistance will be provided remotely from Rankin Inlet through an on-call service.

Furthermore, in light of the ongoing community emergency, the Department is collaborating with partners to ensure that Nunavummiut maintain access to essential services. Family Services is also developing a contingency plan to ensure that this situation does not disrupt service delivery or delay payments to Income Assistance clients.

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